# Highlights of comments and suggestions by parents in survey 4.5.20

## Q1: Are you able to access Home Learning for your child?

There were various issues around printing out the work set. Some parents asked for more online activities because of this. Others had internet/wifi difficulties so preferred work sheets. Unfortunately this will always be the case so we try to have both types of work on offer.

## Q2: Is your child able to complete all or most of the tasks each day?

This has been challenging for a number of parents. Some issues have been time. Some parents said that not all activities were completed on the day but they do catch up later. Some activities were too hard. We are delighted with the huge efforts parents are making to continue with their children's education. We don't expect perfection, as long as you and your children are doing your best to complete as many activities as you can, given the constraints, that is good enough! If you are unable to complete online tasks, as this is the only part of the work we can monitor, please email the office to let us know what your child is doing to reassure us that some learning is taking place.

# Q3: Are you happy with the variety of activities?

The issues mentioned were similar to those in Q1 so we will have to continue to provide some online and some worksheet work so that hopefully you can access some of the work.

# Q4: Are you happy with the quantity of activities?

Some parents have had difficulties getting through all of the activities. See the response in Q2, you can only do what you can do!

## Q5: Do you know how to contact the school by email?

An excellent response!

# Q6: Do you know how to contact the school by mobile phone?

Here is the number: 07748 613571. You are welcome to text or leave a voicemail.

## Q7: Are you aware of the criteria for children allowed to attend school during lockdown?

Only children of Key Workers, children with an EHCP (Education, Health and Care plan) and children where a social worker is involved with the family.

## Q8: Does your child attend school some of the time?

Parents of children who attend sometimes know to contact us with any dates they need to book their children in.

## Q9: What are we doing well?

The responses to this were quite overwhelming! So many positive comments about communication during this time, the variety of activities, the videos we have posted. Thank you so much for those. They really do mean a lot.

## Q10: How could we improve?

There were issues for parents which I have mentioned above but other constructive comments too, some of which we have been able to act on, such as providing materials for pupils who find the tasks too tricky at times and some more challenging ones. Some suggestions, such as online lessons, are not practical unfortunately.